

The background is a solid blue color with a network of white hexagons and connecting lines. Some hexagons contain white icons: a head with a brain, a cloud with a smartphone, a USB drive, a Wi-Fi router, a lightbulb, a calendar, and a group of people. A central hexagon contains a glowing cloud with a smartphone icon, surrounded by concentric circles.

CFONI TECHNOLOGIES

A WORLD CLASS CLOUD TELEPHONY SYSTEM PROVIDER

CFONI

Background and History

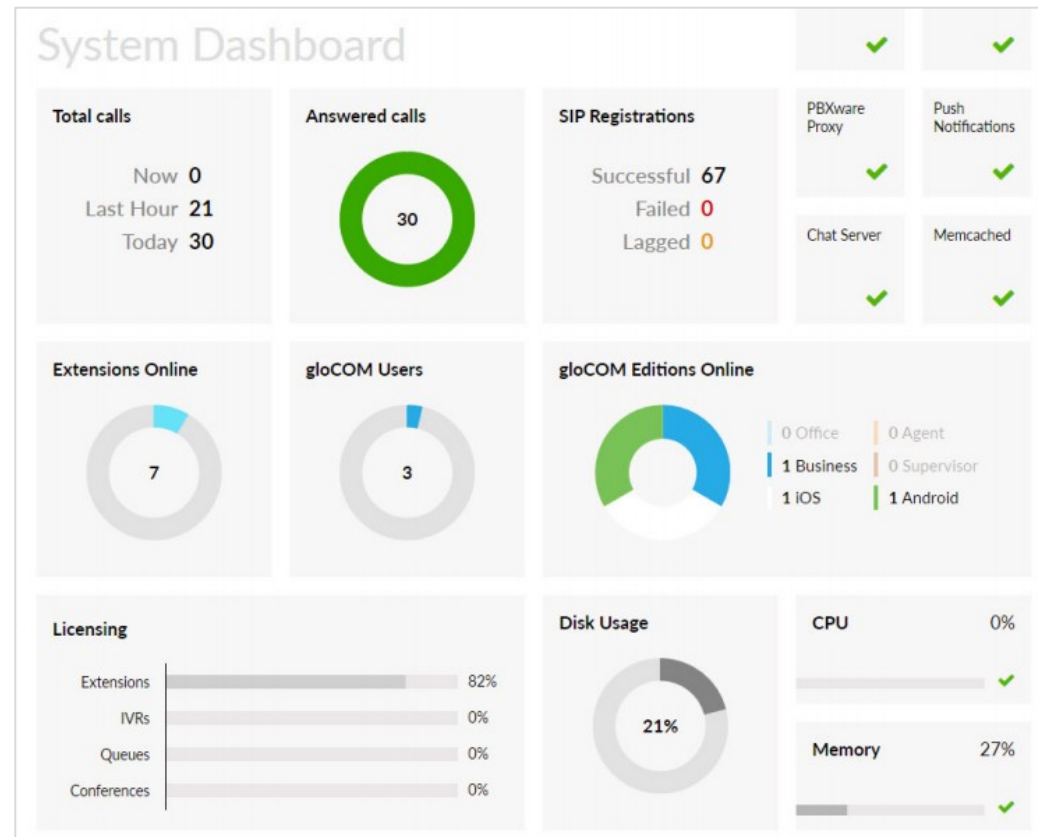
Cfoni understand the important part of the whole business base on a good communication and with good communication help to bring good revenue. Therefore, we decided to build a solution that help businesses to make their communication better, keeping track of their client and sales in the better way and of course their company image better.

Our management team have over 10 years experience in telecommunication industry in messaging, voice call and data (Internet Service) working with Major Telco like TIME, TM, CELCOM, DIGI and MAXIS. We also obtain MCMC license to sell VoIP product in Malaysia.

Cloud Business

Cloud Telephony Business Edition

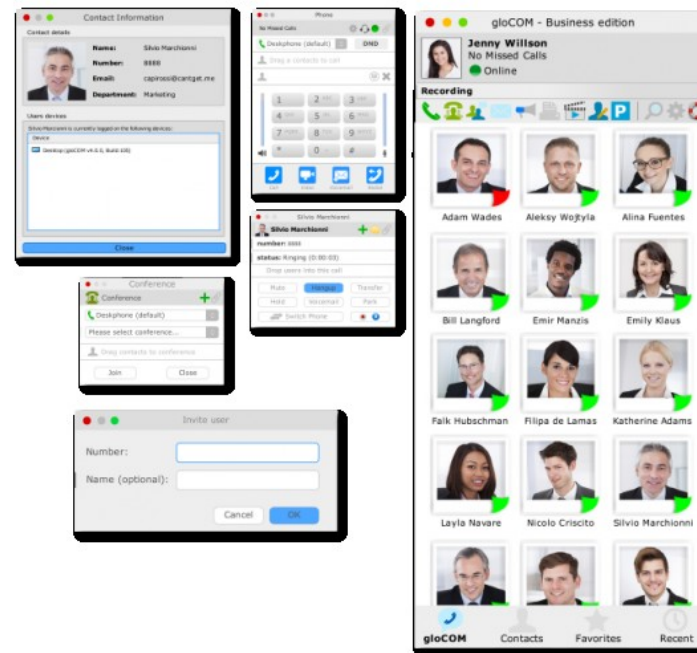
Cloud business edition is our extensive, fully customizable platform providing you with a comprehensive set of features and capabilities of the enterprise phone system..



Softphone

Business Application

Tie together all of your Cloud Business communications in a simple interface via Business editions. enables real-time monitoring of users and Queues Cloud Business edition provides users with the right tools to maximize productivity, reduces unnecessary interruptions and makes communication



Hot-Desking

Hot-Desking

Work at any available desk in the office. In just a few easy steps, switch desks without the need to carry your equipment with you. Guided by IVR Log in from any supported device with your extension and pin.



Archiving storage

Archiving storage

Archiving storage feature can be used to keep your recordings, voicemails, and FAXes in a remote location. You can choose between three options for remote storage: Amazon S3, Google Drive, FTP server, or Dropbox.



CRM

CRM




Incorporate all the features and capabilities of Cloud Business telephony system inside your CRM or Browser. Cloud Business integrates with the most popular business apps, such as Salesforce, SugarCRM, MS Dynamics, Zoho, Zendesk, Bullhorn, Vtiger, Pipedrive and SuiteCRM.



Recordings

Recordings

Cloud Business interface has integrated a call recordings player, allowing users to listen to Cloud Business call recordings directly from their browser and navigate through the recordings with a simple click of a mouse.

09 Mar 2020 15:11:31	00:01:55	Answered		<input type="checkbox"/>
09 Mar 2020 15:11:31	00:00:00	Not Answered		<input type="checkbox"/>
09 Mar 2020 15:11:19	00:00:03	Answered		<input type="checkbox"/>
09 Mar 2020 15:11:19	00:00:03	Not Answered		<input type="checkbox"/>
09 Mar 2020 15:11:04	00:00:19	Answered		<input type="checkbox"/>
09 Mar 2020 15:11:04	00:00:19	Answered		<input type="checkbox"/>
09 Mar 2020 15:11:04	00:00:00	Not Answered		<input type="checkbox"/>
09 Mar 2020 15:07:22	00:00:00	Not Answered		<input type="checkbox"/>
09 Mar 2020 15:07:22	00:00:00	Not Answered		<input type="checkbox"/>
09 Mar 2020 15:07:22	00:00:00	Not Answered		<input type="checkbox"/>
09 Mar 2020 15:07:10	00:00:12	Busy		<input type="checkbox"/>
09 Mar 2020 15:07:10	00:00:12	Answered		<input type="checkbox"/>
09 Mar 2020 15:07:10	00:00:00	Not Answered		<input type="checkbox"/>



Powerful speech to text

Powerful speech to text

Cloud Business's voicemail system integrates with Google Cloud Speech-to-Text and IBM Watson (STT). Get text transcriptions of your voicemail messages sent to your email.

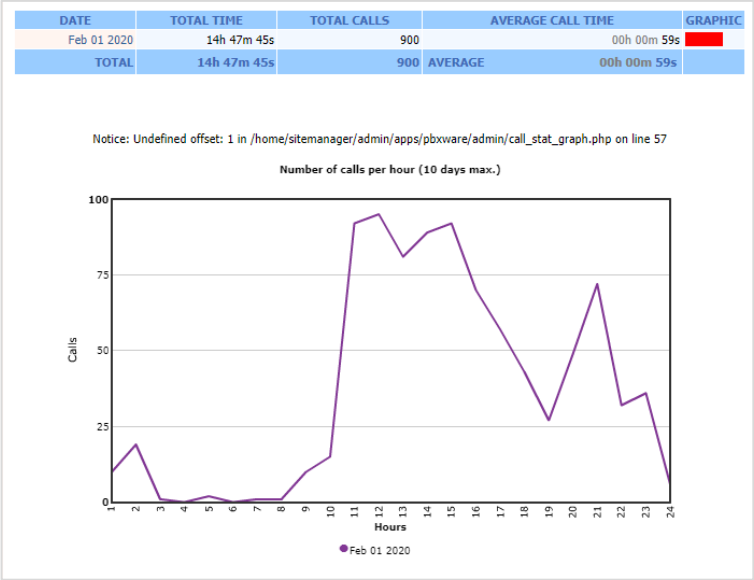


Statistics

Statistics

You can now track the date, time and activity of each user to improve time management and increase productivity. Knowing who accessed various files and made changes on the server can increase security and give you a better insight into how your business operates.

Feb 01 2020	14h 47m 45s	900	00h 00m 59s	
Feb 02 2020	12h 09m 03s	787	00h 00m 55s	
Feb 03 2020	45h 39m 31s	2.300	00h 01m 11s	
Feb 04 2020	54h 25m 51s	2.494	00h 01m 18s	
Feb 05 2020	49h 16m 15s	2.426	00h 01m 13s	
Feb 06 2020	40h 42m 34s	1.961	00h 01m 14s	
Feb 07 2020	41h 48m 20s	2.179	00h 01m 09s	
Feb 08 2020	18h 05m 41s	1.016	00h 01m 04s	
Feb 09 2020	13h 50m 16s	736	00h 01m 07s	
Feb 10 2020	49h 23m 35s	2.627	00h 01m 07s	
Feb 11 2020	62h 39m 26s	3.121	00h 01m 12s	
Feb 12 2020	49h 32m 04s	2.677	00h 01m 06s	
Feb 13 2020	49h 37m 52s	2.493	00h 01m 11s	
Feb 14 2020	58h 17m 21s	2.757	00h 01m 16s	
Feb 15 2020	24h 03m 34s	1.598	00h 00m 54s	
Feb 16 2020	12h 57m 37s	869	00h 00m 53s	
Feb 17 2020	49h 24m 03s	2.957	00h 01m 00s	
Feb 18 2020	52h 58m 12s	3.031	00h 01m 02s	
Feb 19 2020	51h 56m 39s	2.903	00h 01m 04s	
Feb 20 2020	47h 55m 07s	2.648	00h 01m 05s	
Feb 21 2020	42h 33m 08s	2.561	00h 00m 59s	



Use your existing IP Phones

Use your existing IP Phones

Cloud Business is compatible with most IP Phones on the market. Use the same extension on multiple devices. Save time for both your IT personnel and your users by using features such as automated provisioning, busy lamp field (BLF), hot desking, and more.



How we help you to save cost?

- Lower Telecommunications Costs
- Higher Productivity
- Reduced Maintenance Costs
- Flexible Hardware Platforms



Contact Us

Contact us today

Cfoni Technologies Sdn Bhd

Address: Penthouse (Level 27) Centrepont South,
The Boulevard Mid Valley City Lingkaran Syed Putra
59200 Kuala Lumpur

Phone: +603-2770 2510

Fax: +603-2770 2511

Email: sales@cfoni.com