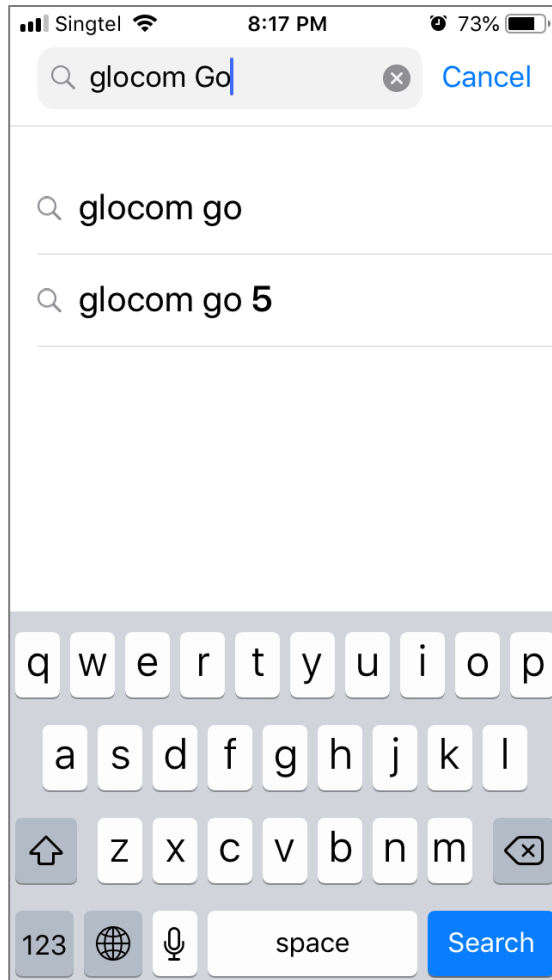


# Mobile Version

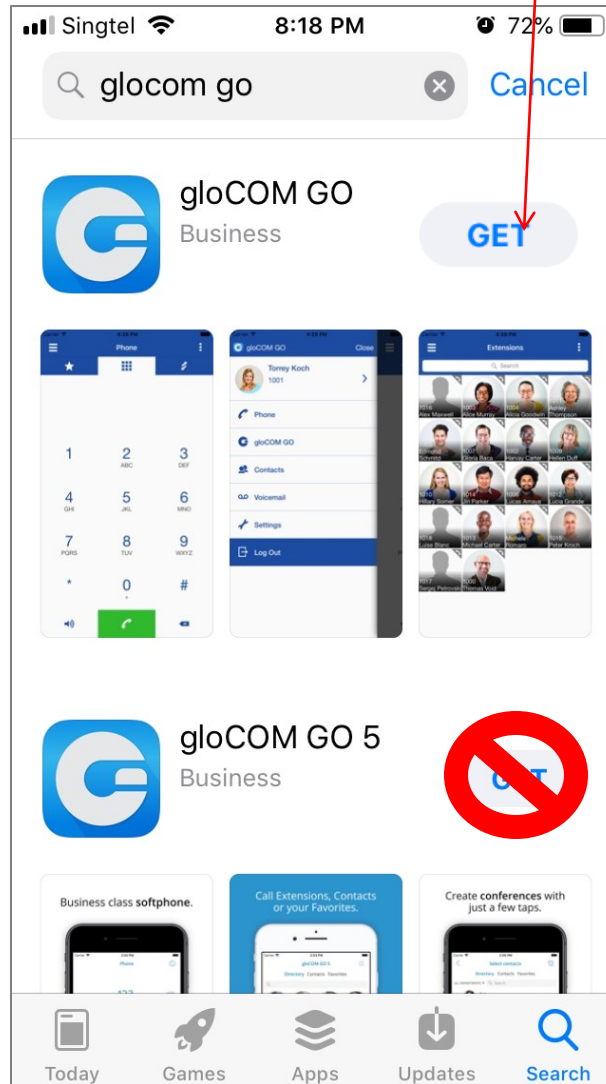


## Installation Steps :

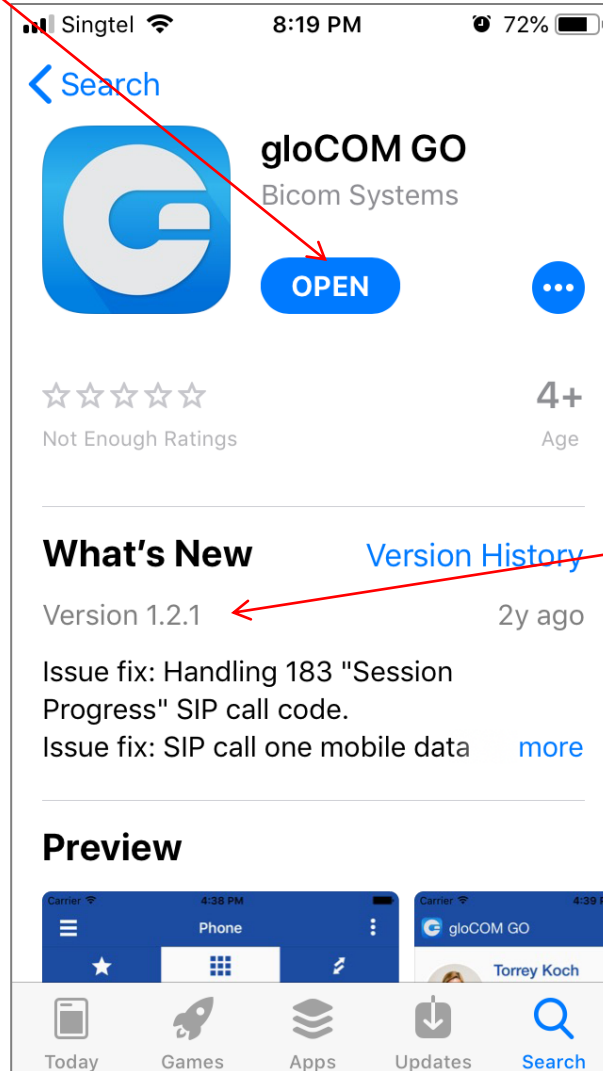
1. Click Apple App store or Google Play store , search for gloCOM Go



2. There will be 3 or 4 apps show on screen . Only get the gloCOM GO.  
DO NOT GET gloCOM GO 5 or gloCOM GO 6.



3. Click OPEN to start the app



Version 1.2.1

•••• BHMOBILE 09:27 97%

< gloCOM GO gloCOM GO

Login - Enter Host

Host

Email

Password

OR Code

Forgot Your Password

q w e r t y u i o p

a s d f g h j k l

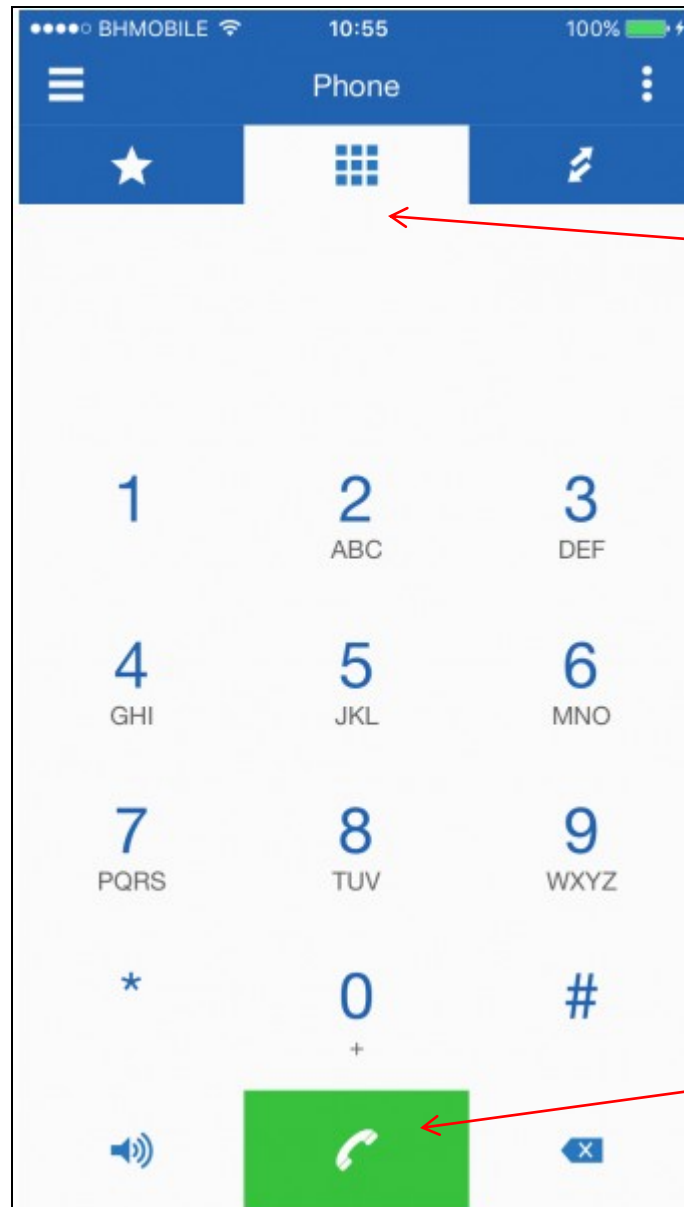
⬆ z x c v b n m ⬇

123 🌐 🗣 space Next

**Host :** cc2.cfonl.com

**Email:** norazrin@ogawaworld.net

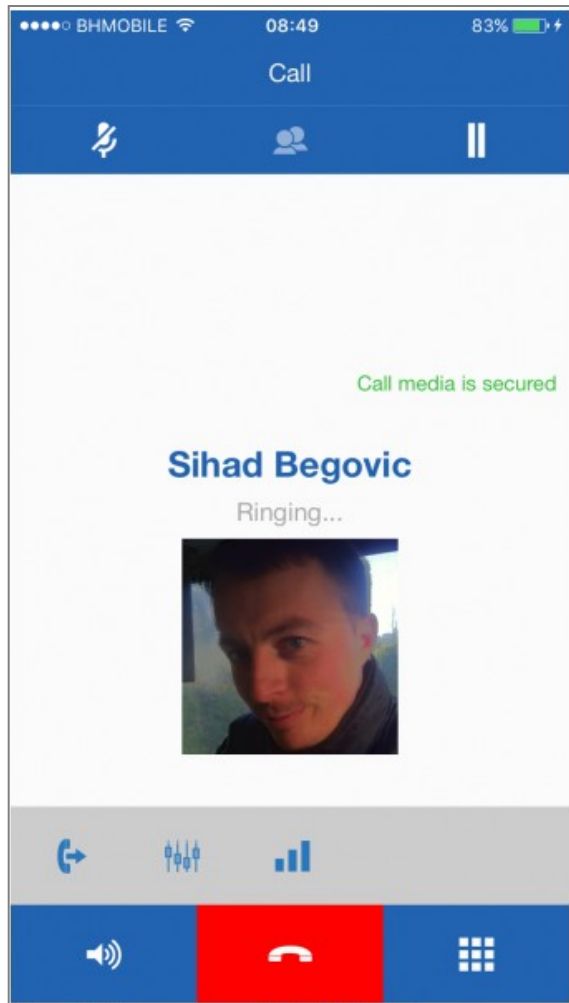
**Password:** XXXXXX



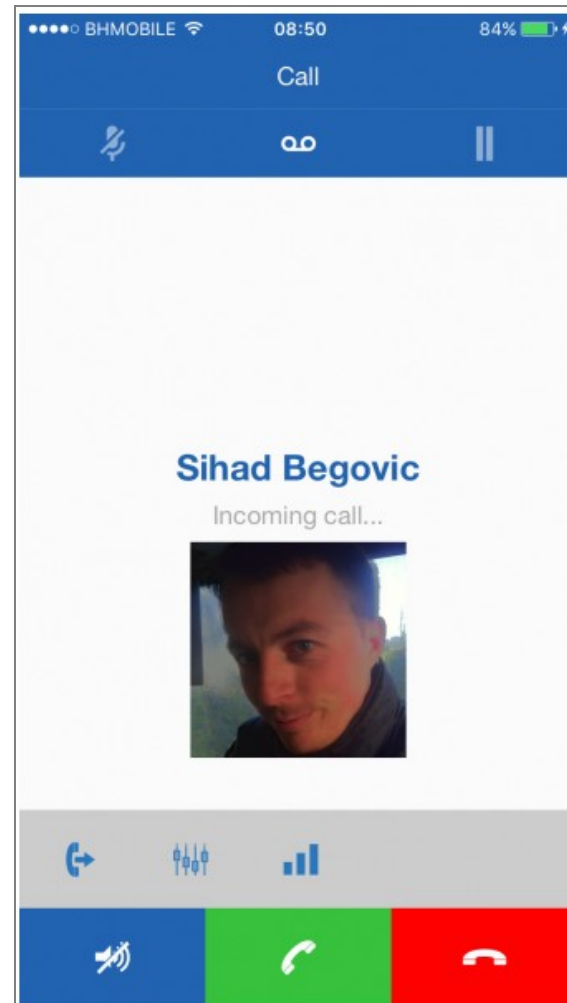
Favorites Tab  
Dialer Tab  
Recents Tab

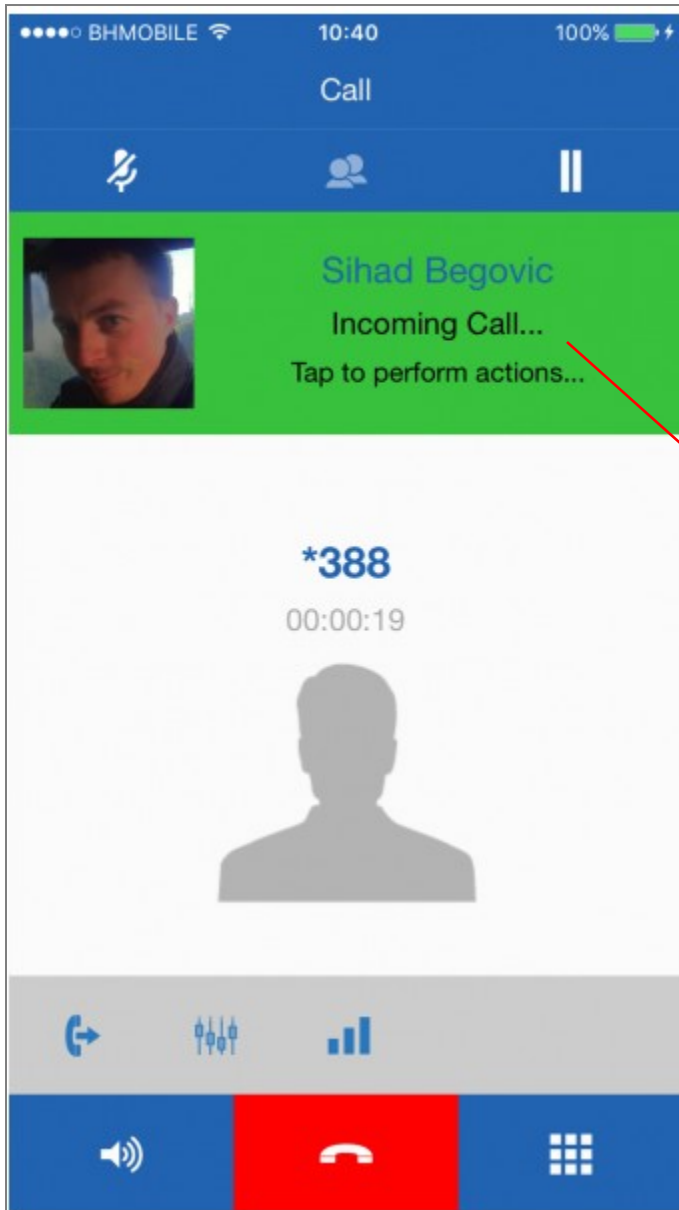
Speaker Toggle Button  
Call Button  
Delete Button

## Outgoing call



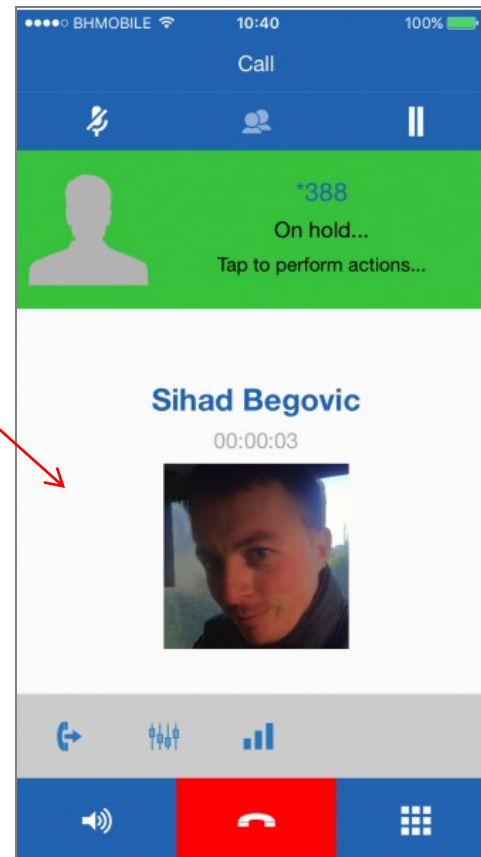
## Incoming call





## Second incoming call :

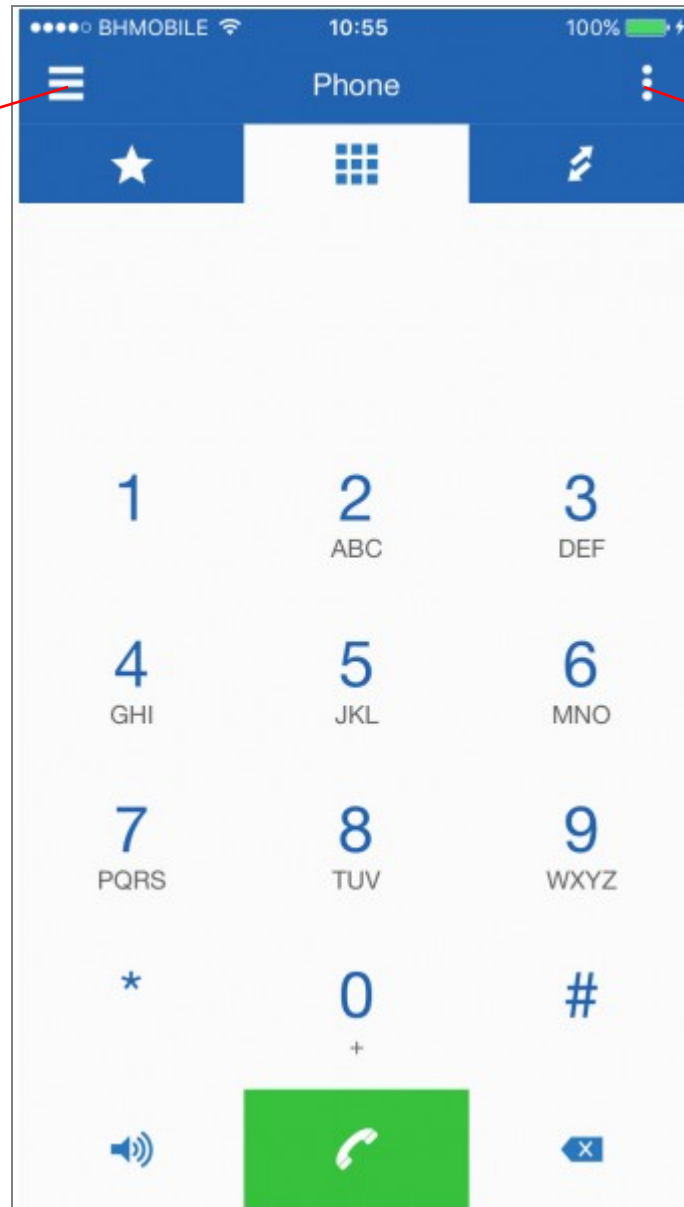
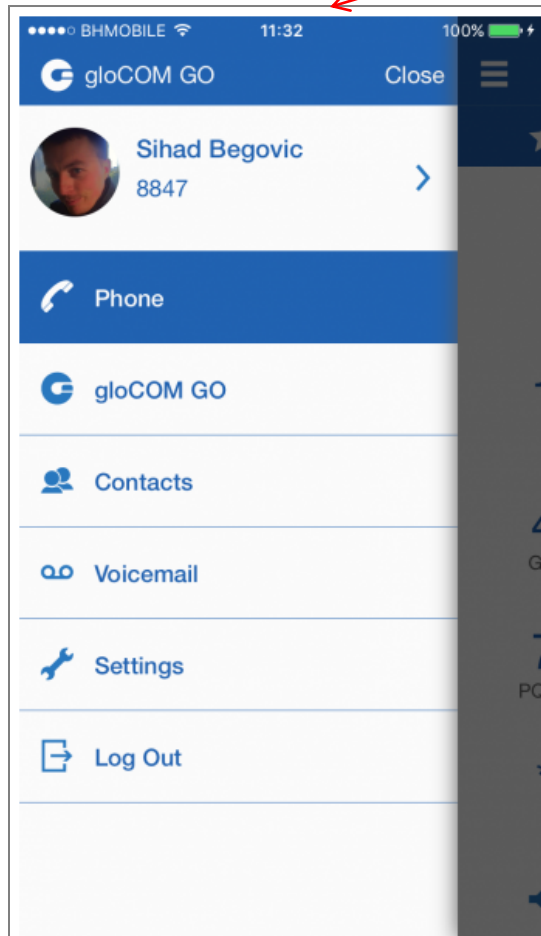
Tab on 2<sup>nd</sup> incoming call , first caller will show as on hold..  
the 2<sup>nd</sup> caller will come to front.



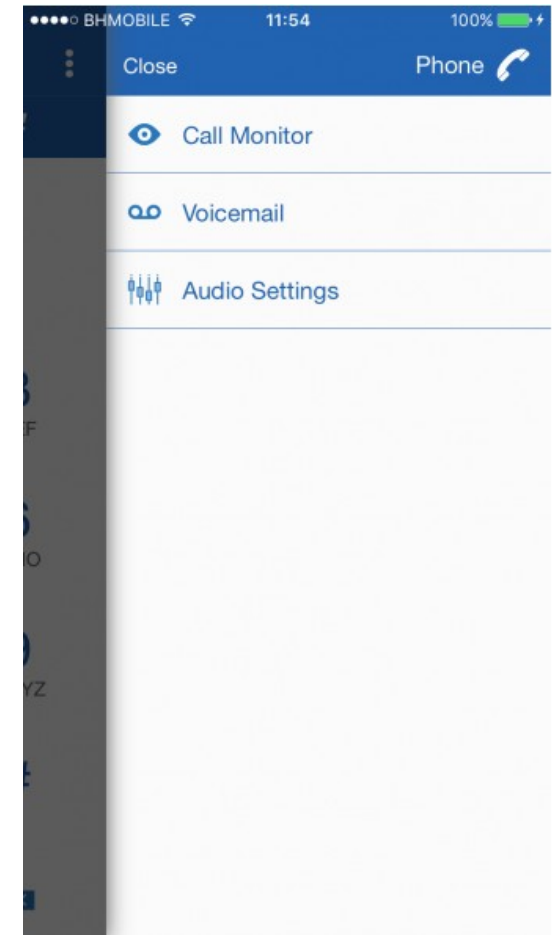


## Phone Panel

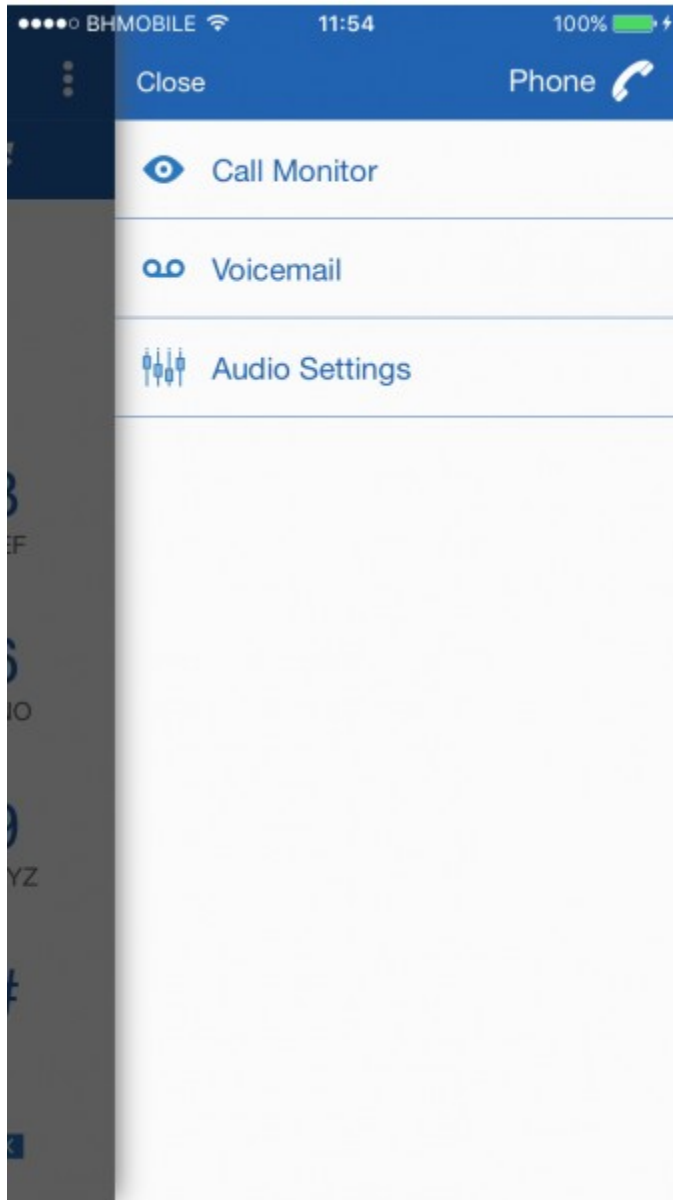
### Left Menu



### Right Menu



## Phone Panel - Right Menu



### **Call Monitor :**

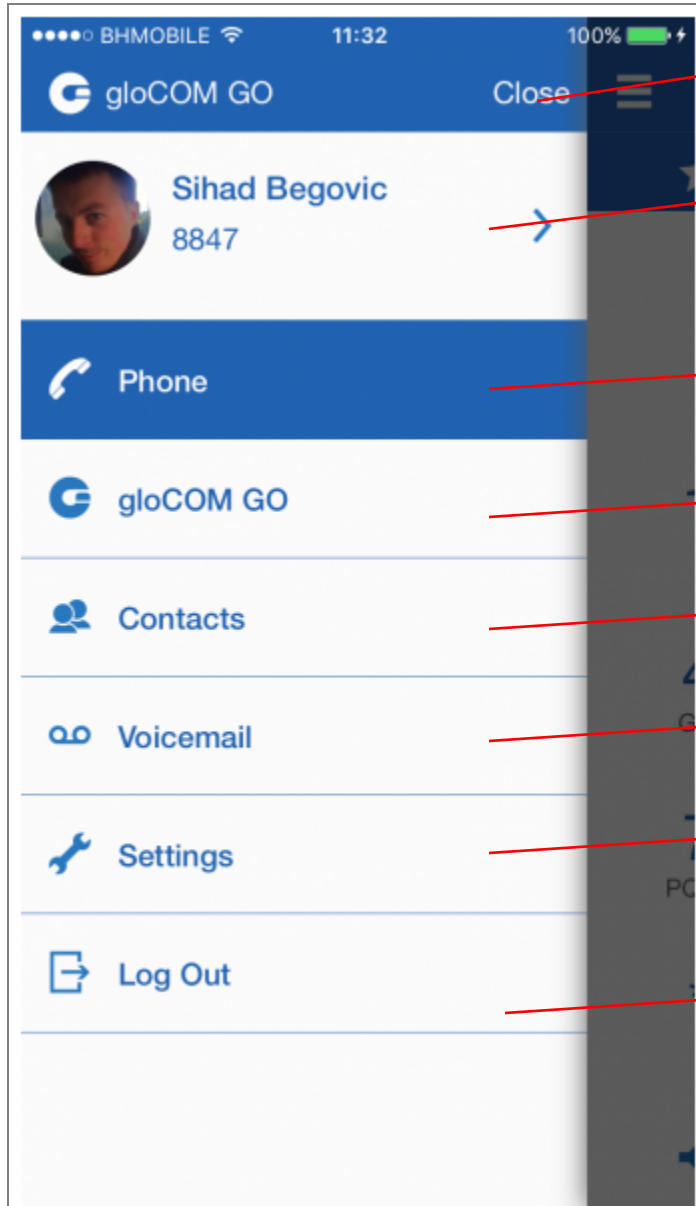
- Will perform action only if there is entered number in Number Display
- Will make call to monitor a called extension and only extensions can be monitored.

### **Voicemail :**

- Will perform action only if there is entered number in Number Display
- Will send voicemail to entered number.

**Audio Settings :** To adjust Phone speaker and mic volume

## Phone Panel -Left Menu



Close Menu Button

User's Details : To see Agent's name , Extension number , Department , Change photo

Phone : Back to phone pad

gloCOM GO Contacts : Link up server contact list , agent list

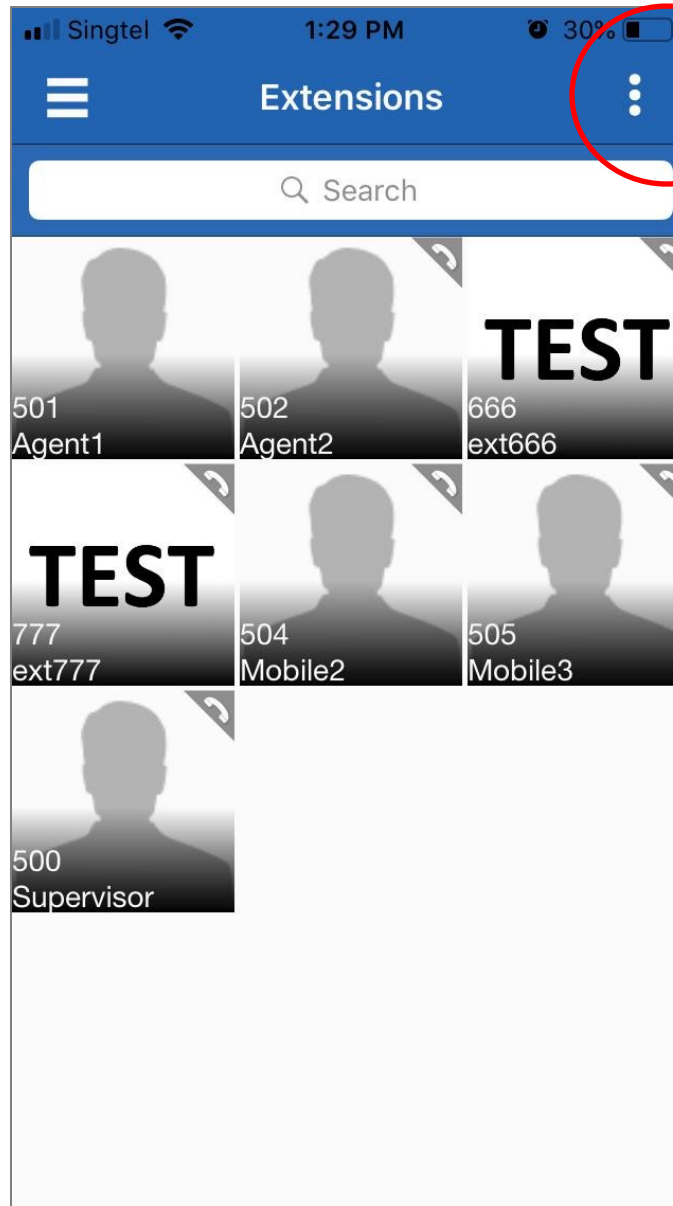
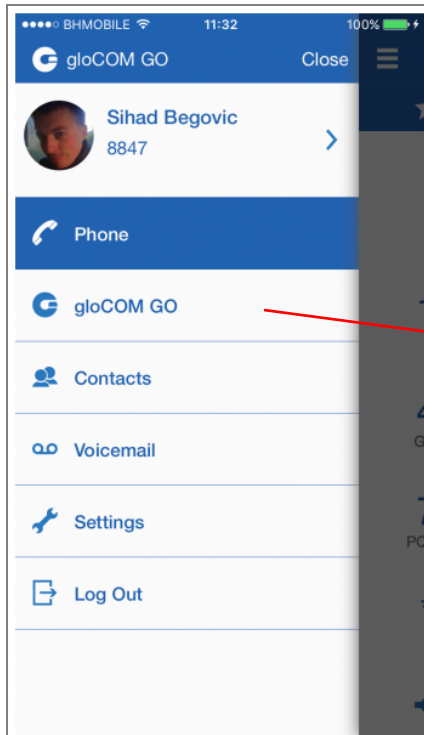
Contacts : Phone contact list

Voicemail : access server voice mail

Settings : Change Profile, General setting on auto answer ,block Caller, enable call forwarding

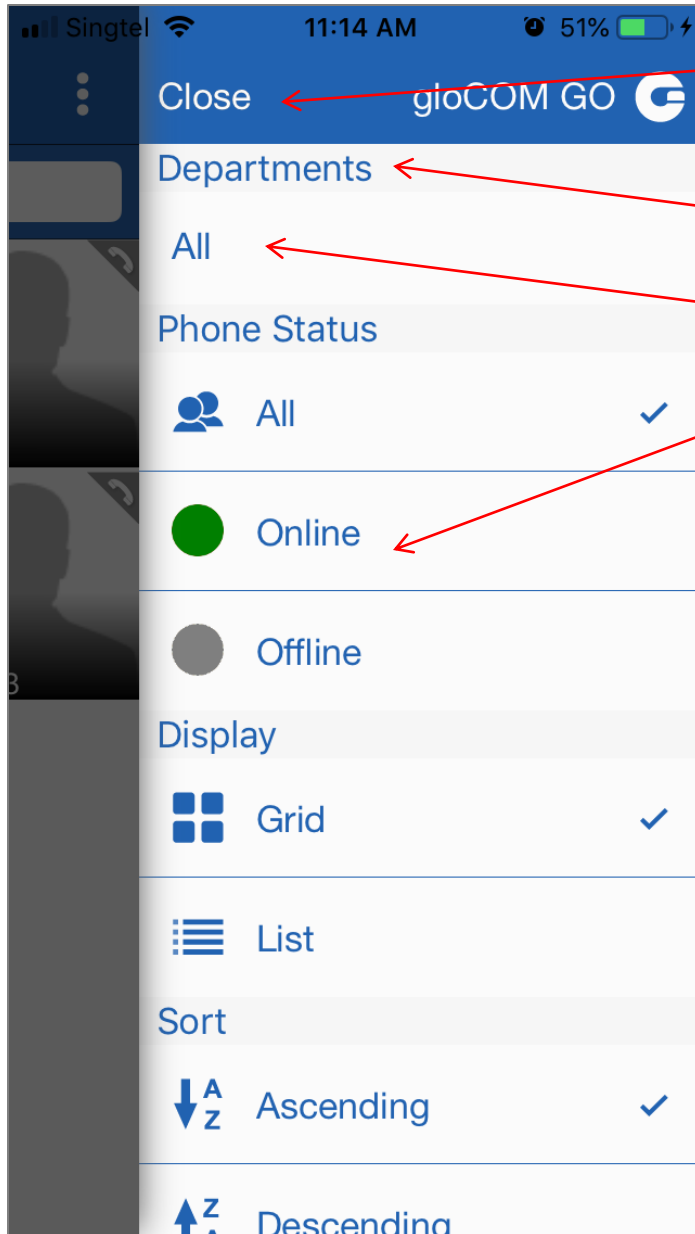
Log out , Sign out , Quit from system

## List of Extensions online



gloCOM GO Right Menu

## gloCOM GO - Right Menu

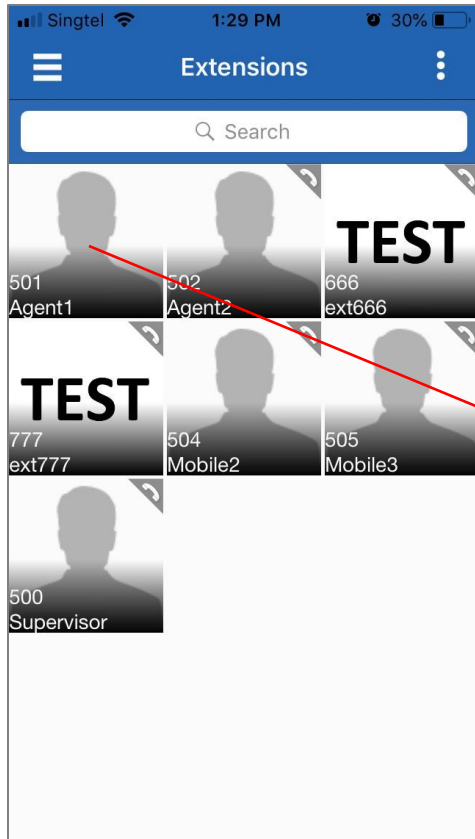


Close Button : back to agent's extensions list

Departments : select which department to show , example Sales , Marketing , Accounting etc.

All - shows all contacts.

Phone status : Online or Offline



To contact Agent , just click on the Agent's extension.

